



Council Member Inquiry/Motion Form
Demande de renseignements d'un membre du Conseil /Formulaire de motion

From/Exp.:

Coordinator,
Transportation Committee

Date:

5 July 2006

File/Dossier :

G01-09

To/Dest. :

Acting Deputy City Manager, Public Works and Services

Subject/Objet :

Inquiry No. TRC-27-06 – 5 July 2006 from Councillor Doucet
Festival Transportation Needs Service Policy

Inquiry/Demande de renseignements :

At the meeting of Transportation Committee on 5 July 2006, Councillor Doucet put forth the following inquiry:

“At the June 1, 2005 Transportation Committee Meeting, a motion was passed that *OC Transpo develop a service policy, which reflects the transportation needs of all festivals.*

Did this policy get developed?”

c.c. Councillor Stavinga, Chair, Transportation Committee
Councillor Doucet, Capital Ward

Response/Réponse:

13 July 2006

Mayor and Members of Council

Yes, this policy was developed, and was described to Council members in a memo from the Acting Deputy City Manager, Public Works and Services, dated August 9, 2005. The policy was based on the direction received from Committee and Council in June 2005 and also on the direction from Council in the 2004 budget process for full cost-recovery on special services.

Staff are now following this policy, as excerpted from that memo:

The City of Ottawa is the host to many well-attended festivals and special events through the year, and transit service is an essential part of the transportation system for people travelling to and from the events.

Transit services to festivals and special events are planned based on two principles:

- Regular transit services are supplemented to accommodate all customers. When events are held on weekends or holidays, the routes and schedules that are normally in place on those days are augmented by adding more trips to avoid leaving customers behind. Also when events are held on weekends or holidays, space is available at the park and ride lots for attendees from suburban areas to conveniently reach the rapid transit network. (An example of this is the annual additional service that is operated to carry people to and from the events downtown on Canada Day.)
- Special transit services that are operated to carry people to and from events or between sites of an event are not financially supported by the City. The City will provide a special transit service to the specifications of the event organizers and will collect special fares, if requested, at the direction of the organizers; any difference between the costs to provide the service and any special fares that are collected is paid by the organizers or their sponsors. (Examples of this are the “Sno-bus” that is operated for Winterlude and the park and ride shuttle that is operated for the HOPE volleyball tournament.)

The City works with event organizers to provide regular and chartered services as guided by these principles and to ensure that transit information is included in festival publications and that the OC Transpo customer information services carry information about how to get to the festivals and special events.

Original signed by

R.G. Hewitt
A/Deputy City Manager
Public Works and Services

c.c. Director Transit Services
Coordinator, Transportation Committee